

style

moveable partition specialists

Quotation Reference

SSO-Q3192

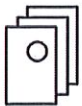
Project

Kings Hill Community Centre, 70 Gibson Drive, Kings Hill, Kent, ME19 4LG

Package

Service Plan for Moveable Walls/Sliding Folding Partitions

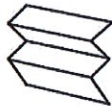
maintain YOUR DYNAMIC SPACE



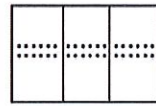
Moveable
Walls



Folding Walls



Skyfold Walls



Glass
Partitions



Multiroll
Partitions



Service &
Repair

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Style South

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28th April 2022

A moveable wall plays an important role in the fabric of your building, whether it is to generate business through the letting of rooms, acoustic separation for private meeting areas or just to assist in the utilisation of space.

It is therefore important that your moveable walls/ folding partitions are serviced regularly and maintained to the highest possible standard to avoid unnecessary repair bills, accidents and to ensure that your organisation meets your obligations in relation to current legislation including the **Health and Safety at Work Act 1974 and the PUWER regulations 1998.**

Style has designed a Service Plan to make sure that you have complied with H&S and to reduce the risk of an accident or breakdown. We offer one year and three year fixed rate service contracts and can service and maintain your partition over its lifetime. Our service contracts offer the following benefits:

- Discount on service visit rate
- Discount on spare parts
- Priority response in case of breakdown – usually within 3/5 working days.
- Dedicated emergency contact number
- Staff demonstration on correct operating procedure
- Asset register with full service report/s and lifecycle recommendations
- We contact you to arrange the service so that it is never overlooked

We enclose a copy of our proposal, please select the most suitable service option and simply sign, scan and return a copy to our office via email to service@style-partitions.co.uk

In addition to service and maintenance, Style are the leading installers of acoustic moveable wall systems in the UK. Our services include assistance with design, structural support, and parking geometry. We operate through a network of four regional offices and are exclusive UK distributors for world class manufacturing partners Dorma Hüppe, Skyfold and SWG.

We trust that our quotation is of interest and look forward to hearing from you soon. Should you require clarification on any detail please do not hesitate to contact the undersigned.

Yours sincerely

for **Style South** – moveable partition specialists

Andrea Scott

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London, EC2A 4BY
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Agreement to Service the Partition(s) as Scheduled Below:

Partition Type	Partition Location	Partition Size	Panel Configuration
Unknown	Ground Floor Hall	9000mm x 3500mm	8 (1 TE + 1 DT + 6 VE)

Recommended frequency of visits

The following is a guide to the recommended frequency of servicing based on the usage of the partitions.

- **High** (i.e. used daily): 3 service visits per year
- **Medium** (i.e. used weekly): 2 service visits per year
- **Low** (i.e. less often): 1 service visit per year

Price per Annum: - All rates quoted are subject to VAT at the prevailing rate

Frequency	1 Year Fixed Price Contract				3 Year Fixed Price Contract (Per Year)			
	In Hours		Out of Hours		In Hours		Out of Hours	
1 Service visit per year	£635.00		£895.00		£540.00		£800.00	
2 Service visits per year	£1230.00		£1750.00		£1050.00		£1570.00	
3 Service visits per year	£1815.00		£2595.00		£1545.00		£2325.00	
Please tick as required								

An Agreement between:

Style South, Consort House, Princes Road, Ferndown, Dorset, BH22 9JG

And:

Kings Hill Community Centre, 70 Gibson Drive, Kings Hill, Kent, ME19 4LG

Signed Client

Order No.....

Print Name

Date

Signed Style South *Andrea Scott*

Date



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Terms of Service Contract

Prices

Are fixed for 12 months and are open for acceptance for a period of 60 days from the date of quotation. All priced quotes unless specified are for the work to be carried out during normal working hours, Monday to Friday 08:00 – 17:00.

The quoted prices include for access equipment for the service contract works, we confirm all engineers are PASMA certified.

Lead Times

Will be advised upon receipt of instruction.

Completion of Works

On completion of the service, Style will complete and forward to the client a 'Service Report Form' outlining work carried out and any additional work required.

If during our engineers visit, we discover additional repairs or parts are required and if we are able to carry out these works without a return visit, we will seek authorisation to do so. If this is not obtained, we will follow up with a costed proposal for the additional work.

Aborted Visit

In the event of our engineer being unable to gain access to safely operate and service the moveable wall/s on an agreed time and date we reserve the right to raise a charge for any costs incurred.

Visit Cancellation

In the event of a cancellation of a scheduled service/repair visit we reserve the right to raise a charge if the visit is cancelled within 48 hours of the scheduled date and time or if the visit cannot be rescheduled within 4 weeks.

Contract Termination

Termination of the service contract must be given in writing, at least 3 months before the service due date otherwise we reserve the right to raise a charge.

If a 3 year fixed rate service contract is cancelled before the end of the contract term a charge will be raised for any service visits already carried out to reflect the 1 year fixed price contract rate.

Payment Terms

All payment terms are subject to satisfactory credit checks being approved and all invoices are to be paid within 14 days of the invoice date. Any unsatisfactory credit level status may require payments in full or part payments in advance of the work being undertaken. All rates quoted are subject to VAT at the prevailing rate.

Quality Assurance

The work we undertake is guaranteed for 12 months from the date of completion. Defects as a result of neglect, misuse or damage caused by a third party will not be covered by this guarantee.

All components carry a 12-month warranty and again are not covered in the result of neglect, misuse or damage caused by a third party.

Style are accredited to UKAS ISO standards 9001, 14001 & 18001, ensuring our work is carried out to the highest standards.

Continued...



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General

Movable wall panels are generally sealed units and whilst every effort to diagnose a problem will be made in advance of our engineers visit it is sometimes necessary to strip down a system to correctly determine the fault / part that may be required. We therefore cannot guarantee being able to complete a repair without the need to order parts and return to site. This additional visit would therefore be chargeable.

